



ORION CRUSADES

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CST # 2039400-40

TERMS AND CONDITIONS STATEMENT

The following contains trip information you will need. It also outlines policies and procedures of ORION CRUSADES. Please read carefully.

- Traveler(s) are responsible for verification.** Please check your documents and itinerary when you receive them. Call ORION CRUSADES immediately if you see any discrepancies or have any questions.
- RECONFIRMATION – Traveler(s) are responsible for reconfirming airline reservations before travel:** Reconfirm the day and time of flights at least 24 hours for domestic and 72 hours for international. Reconfirmation is mandatory for most international flights. Failure to use any reservations may result in automatic cancellation of all continuing and return reservations.
- It is recommended that all traveler(s) CHECK-IN -** Minimum check-in time for domestic flights is 1 ½ to 2 hours in advance and for international flight, 2 ½ to 3 hours.
- Security and flight issues** can be accessed at www.faa.gov and through the various individual web sites. (See notes below)
- Documents: Domestic –** Valid government issued photo I.D. **International:** ORION CRUSADES recommends that each traveler obtain a passport or visa (if applicable). Certain Caribbean destinations, Mexico, Canada require a minimum of a certified birth certificate with raised seal issued by government agency and a driver's license. (GET A PASSPORT!) **It is the traveler(s) responsibility to obtain necessary documents and release ORION CRUSADES from liability for incomplete, invalid or lack of proper documents.**

All documents will be sent to the client 15 days prior to the departure of the trip, provided full payment has been received. In the event this is not acceptable, we require sufficient notice in order to avoid express shipping charges. If we are not given sufficient notice, the passenger will be responsible for express delivery charges.

- Safety and Security –** For International country entry requirements, traveler warnings, and advisories, it is recommended that traveler(s) call the Travel Advisory Section of the US State Department (202)647-5225 or access the State Department's on-line travel advisory service at www.state.gov/travelandbusiness
- Customs Information:** Please visit the Customs Dept. website at www.customs.gov.
- Prescriptive Medicines:** It is recommended that all prescription medicines be kept in original bottles and only enough taken to be consumed while traveling. Check with your physician to see if any are narcotic-based. If so, request your physician to provide you with a notarized letter on letterhead listing medications and reason for taking. A printout from your pharmacy for all prescriptions, stating their use is recommended.
- For **Medical information** about vaccines, diseases, etc. for the countries you are visiting, call your country health department and/or physician. To obtain **Center for Disease Control Information: Phone: (404)639-3534 or access their website at www.cdc.gov/travel.**
- IMPORTANT!!!!!!** If you arrive at an airline ticket or passenger check-in counter with your confirmed ticket and find that the airline shows no reservation for you - do not leave the counter. Check your ticket. If the status box shows "O.K." for the flight in question, the airline must accommodate you on that flight, or if that is not possible, they must either find you a substitute flight or pay you denied boarding compensation. If necessary ask to speak to a supervisor.
- We reserve the right to charge processing fees in the event of refunds, cancellations or special services.
- Non-refundable deposits of \$450 per person is required for booking. On independent travel packages, full payment is due within 24 hours or 7 days of booking. On escorted motorcoach tours, full payment is due 90 days prior to departure. Written authorization is required for all credit card charges. Failure to pay by "Final Payment Due" date noted on invoice may result in cancellation and/or late fees to maintain booking, regardless of receipt of deposit.**

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13. Cancellation and Refund Policy are noted on each purchase as they are dependent on what product is product purchase.

DISCLAIMER OF LIABILITY:

ORION CRUSADES is acting only as an agent/intermediary for Internet and/or off-line suppliers/providers in selling travel related services, or in accepting reservations or bookings for services that are not directly supplied by ORION CRUSADES (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). ORION CRUSADES, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers/providers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Unless the term "guaranteed" is specifically stated in writing (by the supplier/provider) on your ticket, invoice, or reservation itinerary, we do not guarantee any of such suppliers' rates, bookings, reservations, connections, scheduling, or handling of personal effects.

ORION CRUSADES researches and has established relationships with a variety of suppliers and their products for each trip request and website inclusion, selecting for recommendations of those off-line and internet suppliers/providers who offer the best price and/or value. We attempt to recommend well-known and reputable suppliers, but have no control over any supplier and do not participate in running their businesses, their policies and procedures, or their terms and conditions. Traveler(s) shall hold ORION CRUSADES harmless and not hold ORION CRUSADES responsible for any omission, errors, or acts (known or unknown) committed by any travel supplier/provider hotel/resort, car rental agency, airline, rail pass supplier, motor coach company, tour operator, or vacation package. ORION CRUSADES does not warrant or guarantee the services, quality, or products of any travel supplier/provider, their sub-suppliers or employees or their quality of service, products, rates, bookings, reservations, connections, scheduling or safe handling of traveler(s) personal belongings, or their safety /security procedures for traveler(s). Traveler(s) shall hold ORION CRUSADES harmless and not responsible for suppliers failure to comply with any/all domestic and/or international laws, breach of contract, failure to provide paid-for reservations, intentional or unintentional acts or omissions that result in (but are not limited to) loss/damage/delay/inconvenience/injury to traveler(s). ORION CRUSADES shall be held harmless and not responsible for the insolvency receivership, bankruptcy, liquidation, or similar condition (known or unknown) of any travel suppliers/providers.

ORION CRUSADES shall not be responsible for any injuries, damages, or losses caused to any traveler(s) in connection with terrorist activities, social, or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside ORION CRUSADES control.

Traveler(s) are responsible for obtaining and holding safe all supplier/provider documents/travel documents/money/travelers checks/credit cards before/during travel, contacting health professionals regarding inoculation and vaccine requirements, obtaining the necessary inoculations and vaccines. Traveler(s) willingly and voluntarily release ORION CRUSADES from the responsibility of checking and verifying existing flight schedules, all passport/visa/vaccination, and/or other entry requirements for each destination or stop-over destination enroute.

Traveler(s) shall hold ORION CRUSADES harmless and not responsible for any liabilities incurred by credit card holders from any credit card unauthorized use, fraudulent, unscrupulous acts committed by any persons resulting from the releasing of credit card information to internet companies or off-line suppliers/providers by ORION CRUSADES or by website visitors to hold, obtain, or book reservations or purchase travel-related products. All money and/or credit card information given to ORION CRUSADES to make off-line reservations is directly passed on to suppliers, except for agent commission and fees. ORION CRUSADES destroys credit card information after purchase/reservation is complete. If applicable, ORION CRUSADES is not responsible for refunds of any money due traveler(s) by any travel supplier(s) or for increased charges by any supplier(s). Any refunds due traveler(s) are due from suppliers and any refunds issued to traveler(s) from suppliers and received by ORION CRUSADES shall be forwarded to the client, less any fees or money owed to ORION CRUSADES.

Traveler(s) assumes complete and full responsibility for, and hereby releases ORION CRUSADES from any duty of, checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions at such destinations, during the length of the proposed travel. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U.S. State Department. For medical information, call the Public Health Service. By embarking upon his/her travel, the traveler(s) voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler(s) is hereby warned of such risks, and is advised to obtain appropriate insurance coverage against them. Traveler(s) retention of tickets, reservations, or bookings after issuance shall constitute consent to the above, and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.

ORION CRUSADES responsibility and obligations to a client booking off-line are limited to making every effort to find reasonable pricing per the clients travel request, making approved reservations for clients – including forwarding timely payments to suppliers via check or client credit card information provided by client to suppliers, informing clients of any pre- or post departure reservation changes made known to ORION CRUSADES by suppliers, checking travel documents before they are issued to clients, and forwarding travel documents received by suppliers to clients in a timely manner, assistance with any traveler(s) requests for additional information not outlined in these terms and conditions concerning (but not limited to) destination information, country entry requirements, supplier terms and conditions, documents needed for travel, ORION CRUSADES shall be held harmless and not responsible for any and all internet booking made by ORION CRUSADES or by visitors to the www.orion-crusades.com website. All purchases made through online companies/providers on the ORION CRUSADES website are deemed to be transactions between the purchaser and supplier/provider. Any disputes must be made directly to the suppliers and not to ORION CRUSADES.

It is the policy of ORION CRUSADES to only make offline and/or online reservations for clients who agree to and sign these terms and conditions and who, if applicable have completed and signed a credit card authorization form. Persons making online purchases may consider themselves duly informed.

NOTE: SUPPLIER FEES AND POLICIES:

- Airline charges for Re-Ticketing/Re-issue of Tickets; Airline Cancellation Fees Escort for Minor Child Traveling Alone, Baggage Policies, etc.: Varies depending upon airline and destination. Visit Delta Airlines @ www.delta.com, US Airway @ www.usairways.com, American Airline @ www.aa.com, Continental Airlines @ www.continentalairlines.com, Northwest Airlines @ nwa.com, United Airlines at www.ual.com, American West Airlines @ www.americanwestairlines.com, British Airway @ www.britishairways.com, Virgin Atlantic @ www.virgin-atlantic.com, Aer Lingus @ www.aerlingus.com, Iceland Air @ www.icelandair.com, British Midland Air @ www.flybmi.com, Southwest @ www.southwest.com, Jet Blue @ www.jetblue.com
- These times, flights and fares are based on current tariffs that are subject to change without notice by the airlines. Check with Airline 48 hours before departure.
- Air bookings may have flight restrictions **THEREFORE**, a change in carrier, flight, time, routing could result in penalty fees and an increase in fare cost.

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- Due to various federal laws it is a requirement to provide the following information to your flight carrier before travel. Full name as entered on Passport, Passport number, and date of Birth. If ORION CRUSADES is booking your flight we will need this information to properly comply with federal law and regulation requirements. **Not providing this information to airlines may result in airline denying boarding.**
- TICKETS - Canceled or unused tickets must be returned for proper credit to your account. Lost, stolen or destroyed tickets must be paid for until refund is received from the issuing carrier, subject to an airline imposed service charge. Lost or stolen tickets requiring a ticket reissue will result in re-ticket fees and the cost of new tickets. If tickets are found and returned to airline, a refund may be issued for cost of tickets.
- Accommodation Supplier Cancellation Deadlines vary, depending upon the supplier. Credit card information must be given to the accommodation supplier at time of booking as a guarantee. Accommodations are usually confirmed on a guaranteed payment basis. If you cancel or change plans, please notify your hotel(s) within the time period specified by that accommodation supplier. Accommodation suppliers charge for "No Shows/No Cancellation by Deadline" usually result in your credit card being charged for 1 night plus tax by the accommodation supplier. Deadlines will be supplied at the time of quote or automatically with the preliminary itinerary.
- Rental Car Possible charge for "No Show/No Cancellation" on pre-booked rentals is usually 1 day plus tax and is charged by the car rental company.
- Tour Company/Vacation Package Supplier Policies and Terms/Conditions vary between suppliers. Information will be supplied at the time of quote or automatically when the preliminary itinerary is sent to you.
- EXCURSION AND PROMOTIONAL FARES - Most discount fares involve certain restrictions. A change in carrier(s), flight(s), time(s), or routing(s) could result in carrier demanding a full fare. Obtain agency or airline assistance before making changes.
- TOURS/PACKAGE PRICES are subject to change without notice due to currency fluctuations, tariff changes or increase in operational costs. In addition, group/packages are based on a Minimum Number of passengers traveling; if the number of passengers falls below the minimum required, a surcharge may be imposed on all passengers.

Travel Insurance: Travel insurance is strongly recommended for all travelers, payable with their first deposit/payment to obtain coverage for pre-existing conditions for themselves/travel companions/family members (travel insurance is mandatory for all group travelers) to cover unforeseen travel issues such as cancellations, interruptions, delays, lost/stolen/damaged travel documents, medical expenses, emergency medical transportation. Certain conditions/restrictions may apply to coverage's; ORION CRUSADES is not responsible for underwriting decisions on claims made by traveler(s) to the insurance company. **To decline** Travel Insurance coverage a WAIVER to decline protection is **required by signature. WE STRONGLY RECOMMEND TRAVEL INSURANCE**

BY SIGNING BELOW, THE SIGNOR ACKNOWLEDGES THAT HE/SHE UNDERSTANDS AND ACCEPTS THESE TERMS AND CONDITIONS AND VERIFIES THAT HE/SHE IS ACTING AS A REPRESENTATIVE FOR HIM/HER SELF AND FOR ALL TRAVEL COMPANIONS AND HAS THE LEGAL RIGHT AND AUTHORITY TO SIGN FOR HIM/HER SELF AND FOR ALL TRAVEL COMPANIONS. ORION CRUSADES SHALL BE HELD HARMLESS AND NOT RESPONSIBLE FOR ANY RESULTING DISPUTES OR ACTIONS TAKEN BY FELLOW TRAVELERS ARISING DUE TO THE SIGNOR AGREEING TO AND SIGNING THIS CONTRACT. ANY DISPUTES OR RESULTING ACTIONS ARE BETWEEN THE SIGNOR AND TRAVELING COMPANION(S). SIGNOR ACKNOWLEDGES AND AGREES THAT IT IS HIS/HER RESPONSIBILITY TO INFORM COMPANION TRAVELER(S) OF THESE TERMS AND CONDITIONS AND GIVE THEM A SIGNED COPY SHOWING THE TERMS AND CONDITIONS TO WHICH THEY SHALL BE BOUND.

ORION CRUSADES IS NOT RESPONSIBLE FOR ISSUING SEPARTATE TERMS AND CONDITONS TO EACH TRAVELER BOOKED/LISTED UNDER ONE RESERVATION.

DATE OF DEPARTURE _____ DATE _____

CLIENT SIGNATURE _____

AGENT SIGNATURE & AGENCY NAME _____

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