



ORION CRUSADES

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Orion Crusades Privacy Policy

Orion Crusades is committed to protecting your privacy. We provide this notice to explain our online information practices and the choices you can make about the way information is collected and used. We will only use the information we collect for the purposes of enhancing your Orion Crusades experience and providing you with a more personalized trip-planning process. At no time will we sell, trade, or rent your personal information to third parties.

If at any point you wish to have your name removed from our database, please contact us at info@orion-crusades.com or by phone at 860-389-5700. In some cases, once you have confirmed an experience with ORION CRUSADES, we provide your contact details and specified preferences to our travel suppliers in order to ensure your safety, ease, comfort and enjoyment while you travel with us.

How Orion Crusades Uses the Information It Collects

There will be times when we will ask you for personal information. In order to ensure the integrity of your personal information, all of your data is stored in our secure databases.

Credit Card Information collected will be used for purchases authorized by the client. After the purchase Credit Card information is shredded and is NOT kept on file.

We will notify you from time to time with specials or news items. If at any point you wish to have your name removed from our database, please contact us at info@orion-crusades.com or by phone at 860-389-5700.

Questions to Adventure Expert

Orion Crusades visitors can request that Orion Crusades contact them via e-mail regarding a specific travel question submitted online. In this case, Orion Crusades will request your e-mail address so that we may reach you quickly and easily. Use of this service is completely voluntary and you therefore have a choice whether or not to disclose this information.

We'll Call You

Orion Crusades visitors can choose to request that Orion Crusades phone them regarding a specific travel question submitted online. In this case, Orion Crusades will request information including name, phone number, and country of residence. This information is required to reach you quickly and easily. Use of this service is completely voluntary and you therefore have a choice whether or not to disclose this information.

Online Surveys

We value opinions and comments from Orion Crusades members, and you may have the opportunity to give us your feedback through online surveys. In conducting these surveys, we may ask for your name, address, or e-mail address so that we can appropriately identify you. Survey information collected will be aggregated and used to make improvements to the site and to improve Orion Crusades service and general offerings. Participation in these surveys is completely voluntary and you therefore have a choice whether or not to disclose this information.

Links

This Web site contains links to other sites. Please be aware that Orion Crusades is not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every Web site that collects personally identifiable information. This privacy statement applies solely to information collected by this Web site.

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Safeguards to Protect the Loss, Misuse, or Alteration of your Information

This Web site takes every precaution to protect our users' personal information. When users submit sensitive information via the site, your information is protected both on- and off-line.

All information you provide to Orion Crusades on-line is stored on a secure database on Orion Crusades servers.

We also do everything in our power to protect user information off-line. Access to all of our users' information is restricted in our offices. Only employees who need the information to perform a specific job (for example, our billing clerk or a customer service representative) are granted access to personally identifiable information. Our employees must use password-protected screen-savers when they leave their desk. When they return, they must re-enter their password to re-gain access to your information. Furthermore, ALL employees are kept up-to-date on our security and privacy practices. Every quarter, as well as any time new policies are added or new employees are hired, our employees are notified and/or reminded about the importance we place on privacy, and what they can do to ensure our customers' information is protected. Finally, the servers on which we store personally identifiable information are kept in a secure environment behind a locked door.

Contacting Orion Crusades If you have any questions about this privacy policy statement or the practices of this site, you can e-mail info@orion-crusades.com, call **(860) 389-5700**, or send direct correspondence to Orion Crusades, Attn: Customer Experience Director, 27 Hillside Lane, Colchester, CT 06415

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